



**PROSPERITY**  
**WEALTH**

**The Prosperity  
Experience.**

In our customers words.

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# LISTENING TO WHAT MATTERS.

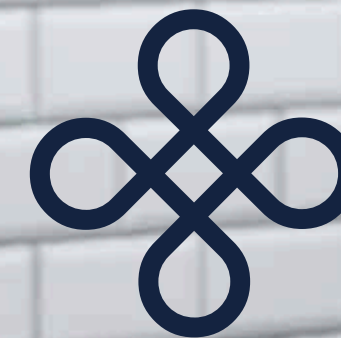
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At Prosperity, we believe the best insights come directly from those who've experienced our service first-hand.

We surveyed over 150 of our customers to understand their investment journeys, the highs, the challenges, and everything in between.

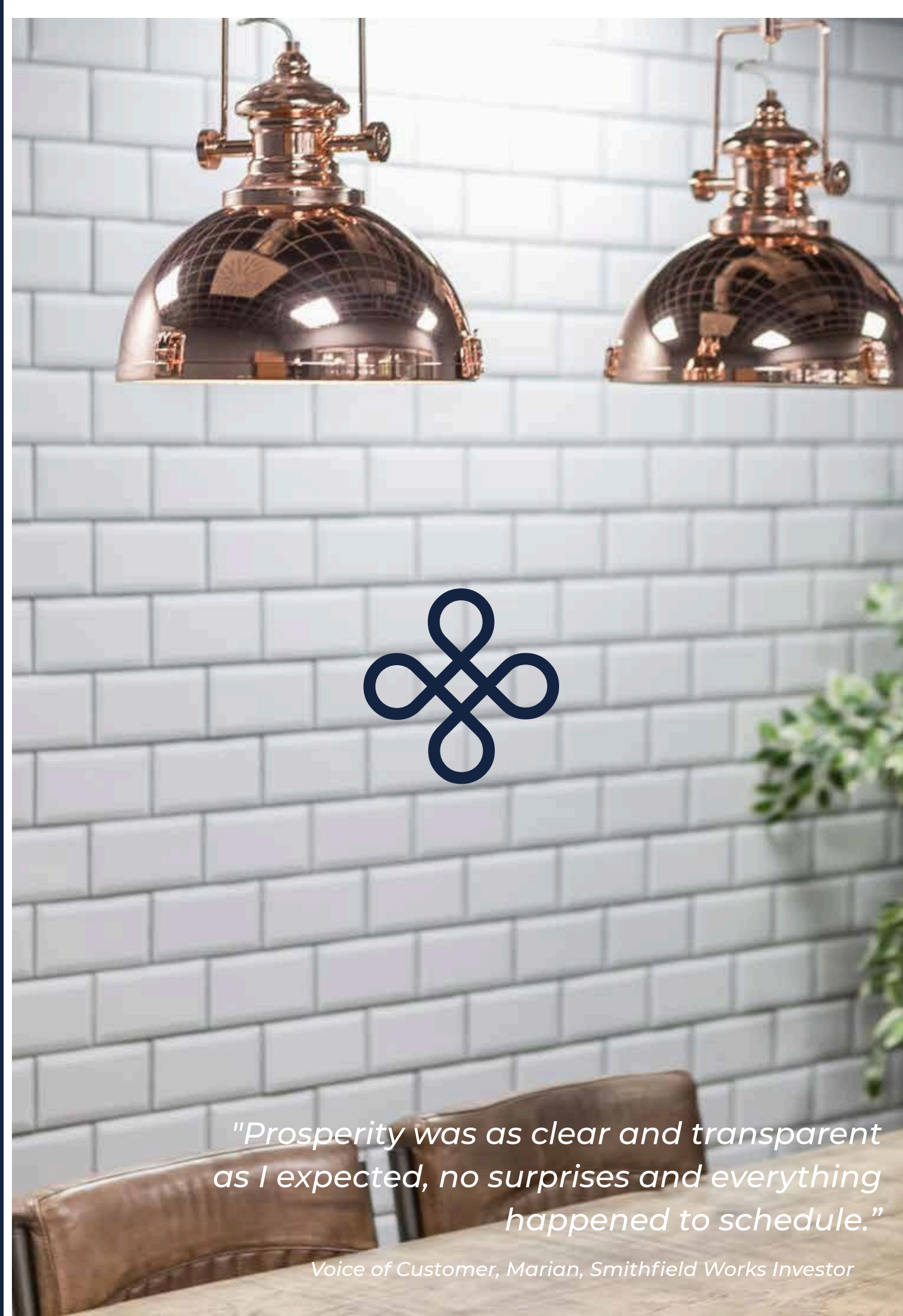
What they told us matters.

From their shared-insights, honest reflections, and decisions about whether to invest with us again, these are the measures that count.



*"Prosperity was as clear and transparent as I expected, no surprises and everything happened to schedule."*

*Voice of Customer, Marian, Smithfield Works Investor*



# THE EXPERIENCE IN NUMBERS.

From first contact to completed investment, our customers shared their experience at every milestone. These insights show us where we excel, and where we're continuously improving to deliver better outcomes for every investor.

# 56%

of our customers return to purchase a second property within 2 years



## 82%

confirmed communications were clear and evident



## 5\*

customer service, according to 80% of our customers



## 85.5%

were extremely or very satisfied with their completed homes



## 92%

were extremely or very satisfied with their value for money



## 70%

overall satisfaction across the entire experience

A person is seen from behind, standing on a boat or shore with their arms outstretched wide, embracing the view of a large body of water. The sun is low on the horizon, creating a shimmering path of light on the water's surface. The background features a dark, silhouetted shoreline with trees and distant hills under a cloudy sky.

*"I have been so pleased with Prosperity. Communication has been great. The project is going well and I'm so impressed, that now I'm actively looking to increase my investments with Prosperity. Highly recommended!"*

*Voice of Customer, Joseph, Broad Oaks Investor*



# WHY CUSTOMERS RETURN.

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# 85%

The true measure of any experience is whether customers come back.

Over 80% of our investors say they'd choose Prosperity again, and more than half return within two years to expand their portfolio.

This loyalty is built by genuine partnership at every stage of the investment journey.

When you choose to invest with Prosperity, our priority is you and the value you receive.



# THE PROSPERITY EXPERIENCE.



At Prosperity we have built an experience around what matters most to our customers, through affordable homes, flexible payment plans, simple processes, and complete peace of mind with hands-off management, starting from reservation to rental income.

*"Prosperity Wealth is a great place to invest. I am grateful for their help and split of payment plans to purchase the property, it made the investment affordable as a first-time buyer."*

*Voice of Customer, Laura Broad Oaks Investor*

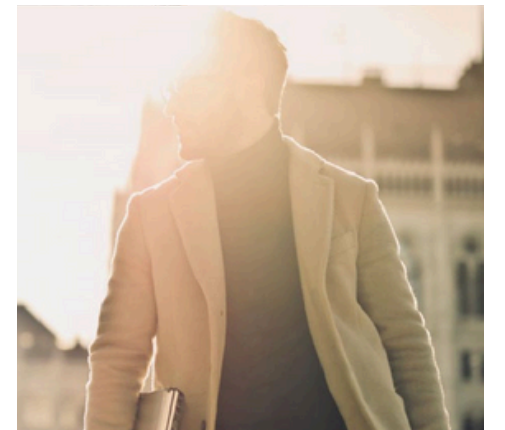
# WHAT DEFINES THE PROSPERITY EXPERIENCE.

From initial reservation through to rental management, the whole process is managed by us and our selected team of professionals.

We design our service around our clients' needs, but we also listen carefully to understand where we can do better.

Each investment is built on three foundations, quality you can see, service you can trust, and value that delivers.

Here's how our customers experienced each.



## 1

### VALUE FOR MONEY

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.From affordable pricing, flexible payment plans, and transparent costs from day one. We make premium property investment accessible without compromising on quality or support. The voice of our customers: *"Prosperity Wealth is a great place to invest. I am grateful for their help and split payment plans to purchase the property."*



## 2

### QUALITY DELIVERED

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From Signature Living design to elegance finishes, every property is built to the standards we practice. Our customers report strong rental demand, excellent returns, and properties that hold their value.

Our customers say: *"Made excellent returns on my investment due to the high-end quality products."*



## 3

### CUSTOMER SERVICE

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We take the time to understand everything to make sure the process works around you, with clear communication and proactive guidance from your first enquiry to your first tenant, you'll have dedicated professionals to make your experience seamless.

Our customers say: *"Every detail provided was clear, ..... I get swift clarification from dedicated prosperity wealth staff in a timely manner".*

18+

Years creating wealth through  
property



Award-winning Midlands  
Residential Developer of the  
Year 2024

£416m

In residential and commercial  
portfolio



46 Developments completed,  
with 12 more in the pipeline



# EXPERIENCE YOU CAN RELY ON.

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The Prosperity experience combines  
years of industry expertise with a  
dedication to service excellence.

Whether you're a first-time investor or  
a seasoned portfolio builder, we deliver  
clarity, proactive communication, and  
hands-on support.

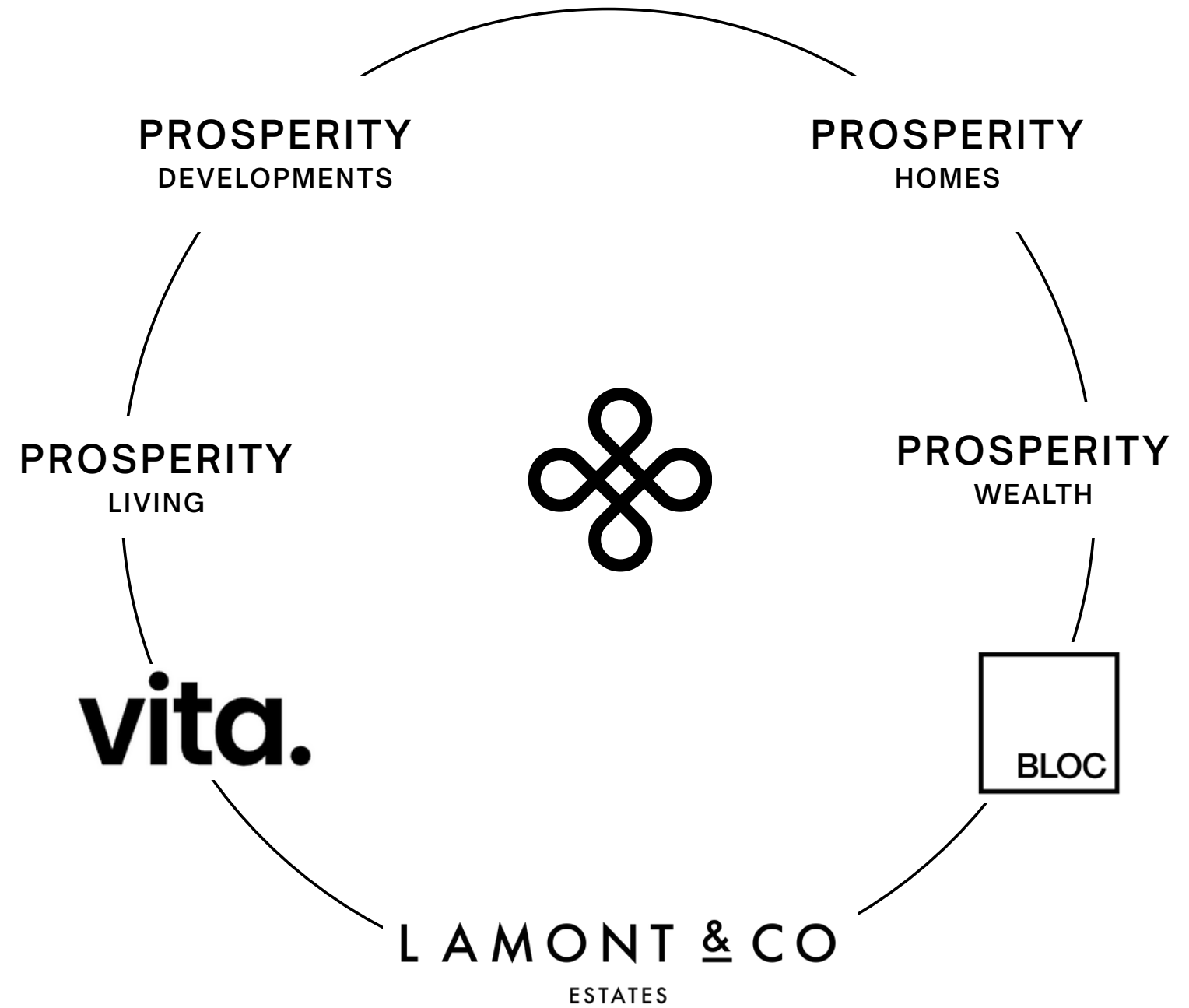
Ensuring your investment journey is  
smooth, transparent, and rewarding  
from start to finish.



# THE TEAM BEHIND YOUR EXPERIENCE.

All passionate about property, our team strive to deliver comprehensive investment solutions from your first conversation to long-term portfolio growth, you're supported by people who genuinely care.

## THE GROUP





**PROSPERITY**  
**WEALTH**

TO DISCUSS AN INVESTMENT  
PLEASE CONTACT US

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